

## Item no 5.1

### QUESTION NO 1

**By Councillor Rose for answer by the  
Convener of the Finance and  
Resources Committee at a meeting  
of the Council on 10 March 2016**

#### Question

Despite the expensive processes to resolve outstanding statutory notice claims, the Scottish Public Services Ombudsman has, since November 2015, published findings in at least four cases against the City of Edinburgh Council (CEC) on issues of scope enlargement and inadequate communication where there was a formal finding against CEC e.g.

- a. Case 201402088: ‘. . . we were critical of the quality of their (CEC) communication throughout the project. . . ’
- b. Case 201407198: ‘. . . we noted there were significant delays in the council issuing the final invoice. . . ’
- c. Case 210403736 ‘. . . the council had acknowledged carrying out non emergency repairs under the emergency statutory notice
- d. Case 20105881: ‘We were critical of the council’s handling of the sizeable cost increase.’

What has been the Council’s response to these and other adverse findings since April 2015, including any others not yet published by the SPSO?

#### Answer